

MSP case study: augmented analytics streamline talent acquisition during the height of COVID-19.

industry: biopharmaceutical



challenges & goals

Hidden inefficiencies in the hiring process prevented this global biopharmaceutical company from getting right-fit talent placed in a timely manner, potentially delaying important clinical trials in the midst of COVID-19.



solution

The company turned to its managed services provider (MSP), Randstad Sourceright, for advanced talent analytics support in order to identify gaps in the talent acquisition process and create greater efficiencies for hiring managers.



key results

- increased the efficiency rate on resume reviews from 18:1 to 9:1
- reduced open jobs that are 30 days or older from 50% to 10%
- decreased average time to fill by 7 days
- achieved a 15-day time to fill from March to May 2020 during COVID-19 response
- filled more than 40 manufacturing jobs in just one week during the height of COVID-19

[> read the full case study](#)

